CHALLENGES FACED BY FIRST YEARS ENGLISH DEPARTMENT STUDENTS IN USING ONLINE GAMIFICATION IN BASIC GRAMMAR CLASS

A THESIS

Submitted as Partial Fulfillment of the Requirements to Obtain Bachelor of Education (B.Ed) in English Language Education



Mella Andriani 18018017 / 2018

Supervisor:

<u>Delvi Wahyuni, S.S, MA</u> NIP.198206182008122003

ENGLISH DEPARTMENT

FACULTY OF LANGUAGES AND ARTS

UNIVERSITAS NEGERI PADANG

2023

HALAMAN PERSETUJUAN SKRIPSI

Judul

: Challenges Faced by First Year English Department

Student in Using Online Gamification in Basic Grammar

Class

Nama

: Mella Andriani

MIM

: 18018017

Program Studi

Pendidikan Bahasa Inggris

Departemen

Bahasa den Sastra Inggris

Fakultas

Bohasa dan Seni

Padang, 08 Februari 2023

Disetujui oleh,

Pembinking

Delvi Wahyuni S.S.

NIP. 198206182008122003

Mengetahui,

Ketua Departemen Bahasa dan Sastra

Inggris

<u>Desvalini Anwar, S.S., M.Hum., Ph.D</u> NIP. 19710525 199802 2 002



UNIVERSITAS NEGERI PADANG FAKULTAS BAHASA DAN SENI

DEPARTEMEN BAHASA DAN SASTRA INGGRIS

Reflios, Air Towar Basat, Kampus Science 1995 UNIT, Falleng, Tolopore. (#181) 447347

SURAT PERNYATAAN TIDAK PLAGIAT

Saya yang bertanda tangan dibawah ini:

Nama

: Mella Andriani

NIM / TM

: 18018017 / 2018

Program Studi

: Pendidikan Bahasa Inggris

Departemen

: Bahasa dan Sastra Inggris

Fakultas

: Bahasa dan Seni

Dengan ini menyatakan bahwa Tugas Akhir saya dengan judul "Challenger Faced By First Years English Department Students In Using Online Gamification In Basic Grammar Class" adalah benar merupakan hasil karya saya dan bukan merupakan plagiat dari karya orang lain. Apabila suatu saat terbukti saya melakukan plagiat maka saya bersedia diproses dan menerima sanksi akademis maupun hukuman sesuai dengan hukum dan ketentuan yang berlaku, baik di institusi Universitas Negeri Padang maupun masyarakat dan negara.

Demikian pernyataan ini saya buat dengan penuh kesadaran dan rasa tanggung jawab sebagai anggota masyarakat ilmiah.

Diketahui oleh,

Ketua Departemen Bahasa dan Sastra Inggris

Desvalini Anwar, S.S. M. Hum, Ph.D.

NIP.19710525.1999802.2.002

Saya yang menyatakan,

Mella Andriani

NEM. 18018017

HALAMAN PENGESAHAN LULUS UJIAN SKRIPSI

Dinyatakan lulus setelah dipertahankan di depan Tim Penguji Skripsi Program Studi Pendidikan Bahasa Inggris Jurusan Bahasa dan Sastra Inggris Fakultas Bahasa dan Seni Universitas Negeri Padang dengan judul

"Challenges Faced by First Year English Department Student in Using

Online Gamification in Basic Grammar Class"

Nama

: Mella Andriani

NIM

: 18018017

Program Studi

: Pendidikan Bahasa Inggris

Departemen

: Bahasa dan Sastra Inggris

Fakultas

: Bahasa dan Seni

Padang, 08 Februari 2023

Tanda Tangan

Tim Penguji

1. Ketua

Dr. Yuli Flarina, S.Pd., M.Pd

2. Sekretaris

Nofrina Eka Petri, M.Pd

3. Anggota

Delvi Wahyuni, S.S. M.A

A

ACKNOWLEDGEMENT

First of all, the writer would like to deliver her highest gratitude to Allah SWT for his mercy and guidance in giving her full strength to complete this thesis. The author realizes that this thesis could not have been completed without many people's support, motivation, direction, and advice during the preparation of this thesis. In this precious opportunity, the writer would like to express her sincere gratitude to the following people:

- 1. Desvalini Anwar, S.S., M.Hum., Ph.D., as the Head of the English Language and Literature Department.
- 2. Delvi Wahyuni, S.S, MA. as her thesis supervisor, for her help, instruction, guidance, time, and support in correcting and helping her finish her thesis.
- 3. Dr. Yuli Tiarina, M.Pd., and Nofrina Eka Putri, S.Pd., M.Pd.as her thesis examiners.
- 4. The English Language and Literature Department's lecturers.
- 5. Her beloved and precious parents, Budi Riadi and Siti Indarni, always support her mentally and physically.
- 6. Her beloved sister, Alya Dwi Kasinta, for their help, love, and care whenever the writer needs it.
- 7. All her supporting friends, Nabila Ningra, Nurul Hanisah Nasution, Marisa Destia Hasibuan, Analia Suryadewi.

Finally, the author realized that this thesis is still far from perfect. Therefore, the author expects criticism and suggestions for improving this thesis.

Padang, 31 January 2023

The writer

ABSTRAK

Andriani, Mella (2023). Challenges Faced by First Year English Department

Students in Using Online Gamification in Basic Grammar Class. Thesis.

Fakultas Bahasa dan Seni. Universitas Negeri Padang.

Aplikasi gamifikasi daring yang paling umum di Kelas Basic Grammar

Universitas Negeri Padang adalah Quizizz, Wordwall, Kahoot!, iSpring, dll. Ada

beberapa tantangan dalam menggunakan gamifikasi daring sebagai metode pembelajaran

Basic Grammar dan siswa menghadapi banyak tantangan internal maupun tantangan

eksternal. Tujuan penelitian ini adalah untuk mengetahui tantangan internal dan eksternal

yang dihadapi mahasiswa jurusan Bahasa Inggris dalam menggunakan gamifikasi daring

pada Kelas Basic Grammar Universitas Negeri Padang. Instrumen penelitian yang

digunakan adalah wawancara dan kuesioner. 94 siswa yang terdaftar dalam Kelas Basic

Grammar menanggapi kuesioner, sementara 9 di antaranya menanggapi sesi wawancara

individu. Selanjutnya, penelitian ini berupaya memberikan wawasan tentang hambatan

dan tantangan yang dapat dipertimbangkan saat mengintegrasikan kerangka kerja

gamifikasi yang telah ditetapkan. dapat disimpulkan bahwa siswa mengalami kesulitan

saat menggunakan gamifikasi terkait tantangan eksternal dan internal. Tantangan

Eksternal adalah kelemahan yang ditimbulkan oleh lingkungan, seperti lingkungan

persaingan, minimnya jaringan internet, dan dosen yang terlalu banyak memberikan

tugas, tantangan internal adalah kelemahan individu seperti pengetahuan dan sikap siswa

itu sendiri. Tantangan internal adalah sebagai berikut: kurangnya pengetahuan materi,

kurangnya persiapan siswa, kurangnya motivasi, kurangnya pemahaman, kurangnya

kosa kata dan kurangnya manajemen waktu.

Keywords: Gamifikasi Daring, Tantangan, Basic Grammar

vi

ABSTRACT

Andriani, Mella (2023). Challenges Faced by First Year English Department

Students in Using Online Gamification in Basic Grammar Class. Thesis.

Faculty of Language and Art. Universitas Negeri Padang.

The most common online gamification application in Basic Grammar Class at

Universitas Negeri Padang are Quizizz, Wordwall, Kahoot!, iSpring, etc. There are

challenges of using online gamification as a method of learning Basic Grammar and

students faced many internal challenges along with external challenges. The purpose of

this study is to know the internal and external challenges faced by English department

students in using online gamification in Basic Grammar Class in Universitas Negeri

Padang. The research instruments employed are interviews and questionnaire. 94 students

enrolled in the basic grammar course responded to the questionnaire, while 9 of them

responded to the individual interview session. Furthermore, this study attempts to provide

insights into the barriers and challenges that can be considered when integrating the

established gamification frameworks. it is possible to conclude that students experienced

difficulties when using gamification concerning external and internal challenges. External

Challenges are the weaknesses caused by the environment, like a competitive

environment, a lack of an internet network, and the lecturer assigning too many tasks and

assignments, internal challenges are Individual weaknesses such as knowledge and

attitude. The internal challenges are as follows: a lack of content knowledge, a lack of

student preparation, a lack of motivation, a lack of understanding, a lack of vocabulary

and a lack of time management.

Keywords: Online Gamification, Challenges, Basic Grammar

vii

TABLE OF CONTENTS

TABI	LE OF CONTENTS	viii
INTR	ODUCTION	1
A.	Background of the Problem	1
B.	The focus of the Research	4
C.	Formulation of the Problem	4
D.	Research Question	5
E.	Purposes of the Research	5
F.	Significance of the Study	5
G.	Definition of the Key Terms	5
CHA	PTER 2	7
REVI	IEW OF LITERATURE	7
A.	Review of Related Theories	7
B.	Relevant Research	14
C.	Conceptual Framework	16
CHA	PTER 3	17
METHOD OF RESEARCH		17
A.	Research Design	17
B.	Data and Data Source	17
C.	Participants	18
D.	Instrumentations	18
E.	Techniques of Data Collection	19
F.	Techniques of Data Analysis	20
CHA	PTER IV FINDINGS AND DISCUSSION	21
A.	Data Description	21
B.	Findings	23
C.	Discussion	35
CHAPTER V CONCLUSION AND SUGGESTION		43
A.	Conclusion	43
B.	Suggestion	43
REFE	ERENCES	45

LIST OF TABLE

Table 3.1 The Interval Distance Calculation Formula	20
Table 4.1 The Challenges in Using Gamification.	22
Table 4.2 The External Challenges in Using Gamification.	24
Table 4.3 The Internal Challenges in Using Gamification	25

LIST OF APPENDIXES

Appendix 1 Questionnaire	63
Appendix 2 Interview Guideline	67
Appendix 3 Documentation of Questionnaire	68
Appendix 4 Result of the Students Challenges from Questionnaire	70
Appendix 5 interview Transcript of Students Challenges	75
Appendix 6 Documentation of Zoom Interview	102

CHAPTER 1 INTRODUCTION

A. Background of the Problem

Grammar is the set of rules that govern the traditional arrangement and relationship of words in sentences (Brown, 2001). Grammar is considered the most important among other language skills, particularly by English as second language learners (Widodo, 2006). Since grammar is a fundamental feature of a language, learning grammar is part of language components. If students do not know the rules of grammar, they might be unable to communicate effectively in that language (Yusob, 2018). Learners will not be able to communicate effectively in language if they do not understand the rules of grammar. But, grammar has always been perceived as the most difficult component to teach (Burgess and Etherington, 2002) and the most boring component to learn at every level of learning institution (Al-Mekhlafi & Nagaratnam, 2011; Schulz, 2001).

In short, grammar is an essential component of learning a language, in this case, English. According to Saaristo (2015), grammar is the central concept in general linguistic theory. However, there are several challenges in learning grammar, and various approaches and methods for teaching English grammar to solve the challenge, for example, gamification. Game mecanisms are proving to be very useful tools in the classroom, (Zichermann and Cunningham, 2011). Gamification in education is a method of teaching students by using games and other amusing activities to make the learning process more enjoyable. Online gamification is used in applications and processes to improve learning (Bellotti et al., 2013). It is also is regarded as one of the most important ideas in the educational field (Mohamad et al, 2017). It has been

defined in a variety of ways, including the use of game design elements in non-game contexts (Deterding, Dixon, Khaled, & Nacke, 2011), the phenomenon of creating gameful experiences (Hamari, Koivisto, & Sarsa, 2014), and the process of making activities more game-like (Hamari, Koivisto, & Sarsa, 2014). (Werbach, 2014). The use of game design elements in non-game contexts is known as online gamification (Bouzidi, et al., 2019). In a nutshell, online gamification is the application of game techniques and strategies to a non-game context in order to solve a problem. This method works by making material or technology more appealing to users in order to encourage them to engage in the desired behavior. Numerous platforms could be used, including Kahoot, Blooket, Google Forms, Mentimeter, and others (Wen & Aziz, 2022). The most common online gamification application in Basic Grammar Class at Universitas Negeri Padang are Quizizz, Wordwall, Kahoot!, iSpring, etc.

On the one hand, gamification in the education context has several benefits in teaching and learning. The benefits of using gamification by teachers include helping students achieve their educational goals (Duggal et al., 2021). The other benefit is also measuring learners' weaknesses and strengths (Castillo-Cuesta, 2020). Gamification also can improving student learning (Al-Malah et al., 2020; Coman, 2020; Dewantara, 2020; Duggal et al., 2021; Garca Iruela et al., 2020; Gündüz and Akkoyunlu, 2020; Hamari and Nousiainen, 2015; Kitchenham and Charters, 2007; Reeves and Read, 2009; Sailer and Homner, 2020; Uzunboylu, 2020). It can motivating students to learn (Acosta-Medina, 2021; Castillo-Cuesta, 2020; Díaz-Ramírez, 2020; Dindar, Ren and Järvenoja, 2021; Fu et al., 2021; Pinter et al., 2020; Seidlein et al., 2020; Uzunboylu et al., 2020). According to Díaz-Ramírez, 2020; Duggal et al., 2021; Gündüz and Akkoyunlu, 2020; Pakinee and Puritat, 2021; Reyes, Gálvez, and Enfedaque, 2021;

Gündüz and Akkoyunlu, 2020; Pinter et al., 2020; Vanduhe, 2020; Zaric at el., 2021, it is promoting participation and engaging students in the educational process.

On the other hand, several research revealed some challenges in implementing online gamification. Johnson et al., (2016) distinguished two types of challenges: external and internal. External challenges are those that arise as a result of the work and home environment, including limited access, inadequate training, and a lack of support (Johnson et al., 2016). Due to a heavy workload, a lack of organizational support, scheduling conflicts, or, in some cases, family responsibilities, students typically have limited time to allocate to their education. (Erickson & Noonan, 2010; Kahu et al., 2014; Rao & Giuli, 2010; Willging & Johnson, 2009;). Internal challenges, such as teachers' attitudes and beliefs, were also identified in previous research and these challenges that are faced by students relate to their characteristics. Many studies in the literature report that making a balance between work and family or other social responsibilities is a significant challenge for students (Doherty, 2006; Selwyn, 2011; Yasmin, 2013). According to Willging and Johnson (2009), a student's lack of interest in a program or learning materials is a challenge.

There is a large body of research on using online gamification in grammar classes. Some studies discuss the effectiveness of using online gamification in grammar classes (Hashim et al., 2019; Hadi & Irbah, 2021; Ihsan & Soniatin, 2020; Krisbiantoro, 2020; Redjeki & Muhajir, 2021). Other studies talk about the perception of implementing online gamification in grammar classes (Asyifayanti et al, 2021; Iman, Ramli, & Saridewi, 2021; Kania, 2021; Nabilah, et al., 2021; Nadhif, et al 2022; Thi Van Phum & Minh Pham, 2022). Several writers discuss the advantages and disadvantages of implementing online gamification in grammar classes (Pham, 2022;

Redjeki & Muhajir, 2020; Rajabpour, 2021; Maulidya, 2021, Wang & Tahir, 2020; Nabilah, et al., 2021).

The study "Gamification for Grammar Learning in Higher Education" by Redjeki and Muhajir (2020) is one of the most relevant to this study. Using the same methodology, they conducted their research in a higher education grammar class, namely a qualitative approach and a questionnaire and interview as its instruments, to find the benefits and challenges of using Duolingo as one of the online gamification applications. The limitations of this research in using online gamification are focused on the external challenges experienced by students, such as internet quotas and internet connection. The distinction between this research and the research by Redjeki and Muhajir (2020) is that this research focuses more on the challenges of using online gamification as a method of learning Basic Grammar because students faced many internal challenges along with external challenges. The subject of this research was English Department students who were taking a Basic English Grammar course. Based on this background, I am interested in conducting a research titled "Challenges Faced by First Year English Department Students in Using Online Gamification in Basic Grammar Class".

B. The focus of the Research

Based on the preceding background, the purpose of this research is to discover the challenges faced by first-year English department students in using online gamification in basic grammar classes.

C. Formulation of the Problem

The research problem is stated as follows: "what are the challenges faced by first year English department students in using online gamification in basic grammar class?"

D. Research Question

Based on the preceding research background, several topics can be discussed.

Then, this research will find the answers to the following research questions:

- 1. What are the internal challenges faced by first year English department students in using online gamification in basic grammar class?
- 2. What are the external challenges faced by first year English department students in using online gamification in basic grammar class?

E. Purposes of the Research

Based on the research questions above, this study aims at finding out:

- 1. The internal challenges faced by first year English department students in using online gamification in basic grammar class.
- 2. The external challenges faced by first year English department students in using online gamification in basic grammar class.

F. Significance of the Study

Based on the previous background that has been described, the significances of this research are to describe the internal and external challenges faced by English department students in using online gamification in grammar class. Moreover, the researcher hopes that this study gives the benefits to provide information about the internal and external challenges faced by first year English department students in using online gamification in basic grammar class.

G. Definition of the Key Terms

1. Online Gamification

Online gamification is the application to help the teacher or in other terms, the approaches and Methods used in the teaching and learning process, particularly in basic grammar classes.

2. Challenges

The definition of challenges is something difficult to deal with or achieve by students in learning basic grammar class.

3. Basic Grammar

Basic Grammar course is a subject that introduce English grammar with a basic understanding of how English grammar works, like structures in English sentences.